

40th Voorburg Group Meeting

ISIC 82.9: Business Support Service Activities Not Elsewhere Classified

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Mini Presentations



Turnover/Output

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Industry Classifications

ISIC Rev.4	Title	NACE Rev.2.1	Title	NAICS 2022	Title
82.9	Business support service activities n.e.c.	82.9	Business support service activities n.e.c.	56.1	Administrative and support services
82.91	Activities of collection agencies and credit bureaus	82.91	Activities of collection agencies and credit bureaus	56.14	Business support services
82.92	Packaging activities	82.92	Packaging activities	56141 56142 56143 56144 56145 56149	Document preparation services Telephone call centers Business service centers Collection agencies (ISIC 8291) Credit bureaus (ISIC 8291) Other business support services (ISIC 82.92; ISIC 82.99)
82.99	Other business support service activities n.e.c.	82.99	Other business support service activities n.e.c.	56.19	Other Support Services
				56191 56192 56199	Packaging and labelling services (ISIC 82.92) Convention and trade show organizers All other support services (ISIC 82.99)

Product Classifications

CPC Ver. 2.1	Title	CPA Ver. 2.2	Title
85.4	Packaging services	82.9	Business support service activities n.e.c.
85400	Packaging services (ISIC 8292)	82.91	Services of collection agencies and credit bureaus
85.9	Other support services	82.91.01 82.91.02	Credit reporting services Collection agency services
85910	Credit reporting services (ISIC 8291)	82.92	Packaging services
85920	Collection agency services (ISIC 8291)	82.99	Other business support services n.e.c.
85952	Mailing list compilation services (ISIC 8299)	82.99.01 82.99.02 82.99.09	Verbatim reporting and stenotype recording services Telephone based support services Other miscellaneous services n.e.c.
85999	Other support services n.e.c. (ISIC 8299)		

Services provided

ISIC 82.9 Business Support Service Activities Not Elsewhere Classified

This group includes the activities of collection agencies, credit bureaus, business information agencies and all support activities not elsewhere classified. The activities are predominately provided to businesses.

ISIC 82.91 Activities of collection agencies and credit bureaus

- Collection of payments for claims and remittance of payments collected to the clients, such as bill or debt collection services
- Compiling and provision of information, such as credit or employment history, to financial institutions, retailers and others who have a need to evaluate the creditworthiness of individuals or businesses

ISIC 82.92 Packaging activities

- Packaging activities on a fee or contract basis, whether or not these involve an automated process

ISIC 82.99 Other business support service activities n.e.c.

- Fundraising organisation services on a contract or fee basis
- Parking meter coin collection services
- Activities of independent auctioneers
- Trade court reporting or stenotype recording services
- Bar code imprinting services
- Repossession services
- Other support activities typically provided to businesses not elsewhere classified

Descriptions and characteristics of the industry: *Market conditions*

Concentration within the industry

- Rather small and micro enterprises
- Small number of large enterprises generate large portion of revenue

Horizontal and vertical integration

- Mergers between companies
- Expansion of service portfolios

Type of consumer of the services

- B2C part can be assumed as inexistent

Public regulations affecting the market situation

- Various legal acts concerning personal data protection or reducing packaging waste

Descriptions and characteristics of the industry: *Specific characteristics*

Development of new products and industry trends

- Trend in combining multiple services (e.g. packaging +labelling)
- Increasing digitalisation of support services
- Outsourcing of non-core business functions
- Digitalisation is transforming 82.91 and 82.99 (e.g. automated credit checks, electronic auctions)

Turnover/output measurement:

General framework

Turnover collection supported by legislation on EU level

- STS Short-Term Statistics (Quarterly)
- SBS Structural Business Statistics (Annually)

Additional turnover surveys

- Survey on Service Activities (Croatia; monthly)
- Survey on Economic Statistics (Sweden; quarterly)

Turnover/output measurement:

Measurement issues

Administrative Data

- Sweden tries to reduce respondent burden by finding new data sources
- Croatia is looking forward to a reform of their tax system called Fiscalization 2.0

Classification

- Potential misclassification issues in ISIC 82.99
- Services should reflect the primary activity

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Measurement of SPPI:

General framework (Europe)

- Scope BtoB in previous years
- NACE 82.9 not covered by SPPIs with base year 2015
- Under EBS (former FRIBS Framework Regulation of Integrating Business Statistics) BtoAll is mandatory
- Extension of service sector coverage as well
- 82.9 now part of the delivery obligation
- With base year 2021 ISPs are mandatory, which have to be deflated by SPPIs

Measurement of SPPI:

General framework

- France published the respective quarterly indices for 82.91 and 82.99 in 2015 for the first time. Different indices regarding the types of customer and price concept. An index for 82.92 is calculated but not published.
- Poland started the index compilation in 2016 and concentrates on packaging services.
- With base year 2021 Statistics Austria quarterly calculates and disseminates a fixed based Laspeyres SPPI on ÖNACE 82.9 (identical to NACE 3 -digit level) as an aggregate of 82.91 and 82.99 since June 2024.

Measurement of SPPI:

General framework

- Commonly used strategy by the most countries is to include the most important enterprises of the branch by a cut-off sampling method.
- The cut-off sampling strategy follows the assumption that big enterprises are the price setters for smaller enterprises.
- Austria is producing industry SPPIs, but the index aggregation structure itself is based on different products of the service branch.

Measurement of SPPI:

Pricing methods

	France	Poland	Austria
Direct u.o.p.o.r. services	X	X	X
Unit values			
Contract prices		X	
Model pricing			
Time based methods			
Precentage fees	X		
Commision rates	X		(X)
Average prices	X		

Measurement of SPPI:

Measurement issues

Imputation and quality adjustment

- Rather “normal” strategies
- Imputations in Poland by the geometrical average of SPPIs of other enterprises in the respective branch
- Quality adjustments in Austria by using the direct comparison, link-to-show-no- price-change and the overlap method

ISPs

- The big task are the deflation needs of the monthly Index of Services Production (ISP) by a quarterly produced SPPI introduced by the EBS regulation.

Evaluation of measurement

Evaluation of methods

- “Other business support service activities n.e.c.” (NACE 82.99) seems to be the crucial class of 82.9.
- In France and Austria this class needs flexible questionnaires due to the uniqueness of the different services of the respondents.
- Poland reports that it could be difficult to separate packaging prices from other prices of the logistic process.

Future challenges and ways to meet them

- Classification issues regarding class 82.99 due to heterogeneity of offered services.
- The most important services of a branch should be reflected by turnover and price statistics.

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Thank you!

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